

Are you ready to answer the call?

An exciting career in public safety awaits you.

E-Comm 9-1-1
Helping to Save Lives and Protect Property

Unlike TV actors, we really do save lives

Prime time's true heroes work at British Columbia's largest 9-1-1 organization—E-Comm.

We're the reassuring voices, the take-charge, well-trained professionals who get people the help they need. We work shoulder-to-shoulder with police officers and firefighters and other members of emergency services.

We are the eyes and ears for police officers and firefighters until they get on scene. We always have their backs. We are part of the first-responder team.

How often do we do this?
Only about 4,000 times a day.
Are you ready to make a real difference in peoples' lives?

Are we the right fit for you?

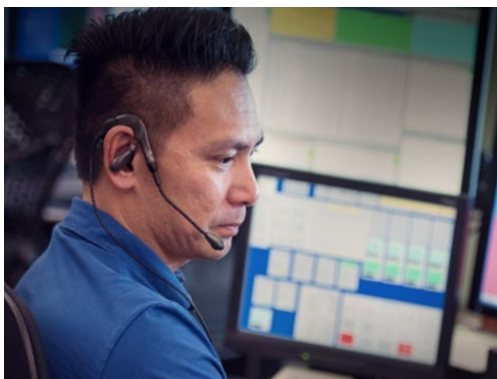
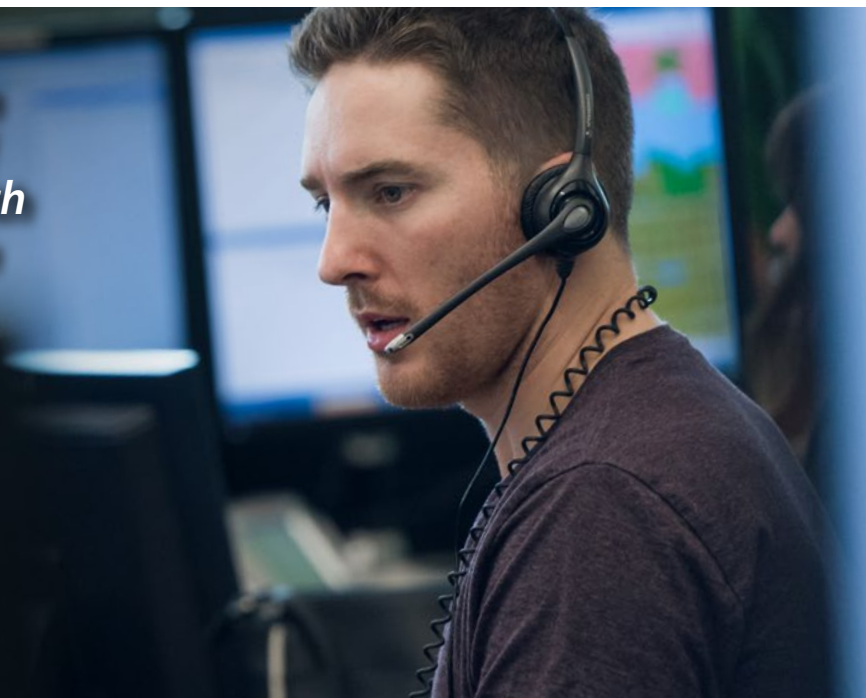
- You don't just like a fast pace, you thrive in it. You enjoy technology, are adaptable and multi-task with ease.
- You are calm under pressure. You like people and you are empathetic. You know how to take charge and are good at diffusing conflict.
- You can be assertive when you need to be, but always with respect.
- You are quick with questions and you can summarize information that you hear.
- You like problem solving.
- You like working with a team and consider feedback a means to get better at what you do.
- Your desire to help all people from all walks of life means something to you.

Are you who we need?

- You're fluent in English—spoken and written.
- You can pass a security clearance carried out by Vancouver Police Department.
- You can type at least 44 words a minute.
- You adapt to technology easily.
- You graduated high school.
- You can work full time and for 12-hour shifts (this is 9-1-1 and we answer calls 24-hours a day).
- You are resilient and know how to take care of yourself.
- Geography doesn't scare you and you can learn fast.
- You are a Canadian citizen or Permanent Resident for a minimum of three of the last five years.

“Working at E-Comm provides an overall sense of satisfaction and accomplishment as you work with many others towards a common goal of providing essential assistance to those in need.”

Chris,
E-Comm police dispatcher



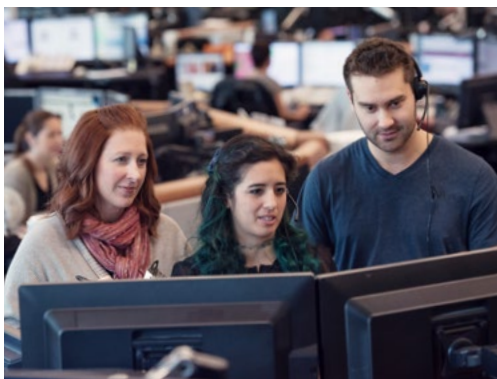
Icing on the cake?

- You have courses in public safety, emergency communications or criminology.
- Volunteer work, especially in emergency services.

What we have for you

(aside from bragging rights that you help catch bad guys and put out fires?)

- Career path for when you fall in love with this kind of work
- Competitive salary with opportunity for increases
- Excellent extended health and dental benefits
- Amazing pension plan, because we all dream of retirement no matter how much we love our jobs, right?
- Employee savings plan (Fiji anyone?)
- Employee assistance plan for you and your family (because everyone needs a helping hand once in a while)
- Lots of employee events (we like to eat and our Health and Wellness Committee is helping us to love fruits and veggies)
- A gym. Because, well, because everyone needs to catch up on Law and Order. May as well work out at the same time.



ecomm911.ca/join-our-team for information about our call-taking and all of our job opportunities.

Contact us: talent@ecomm911.ca

ecomm911.ca |  |  |  | 

E-Comm 9-1-1
Helping to Save Lives and Protect Property

Save Lives • Protect Property • 9-1-1 First Responder • Fast Pace • New Technology